

Cluster WebUI Help

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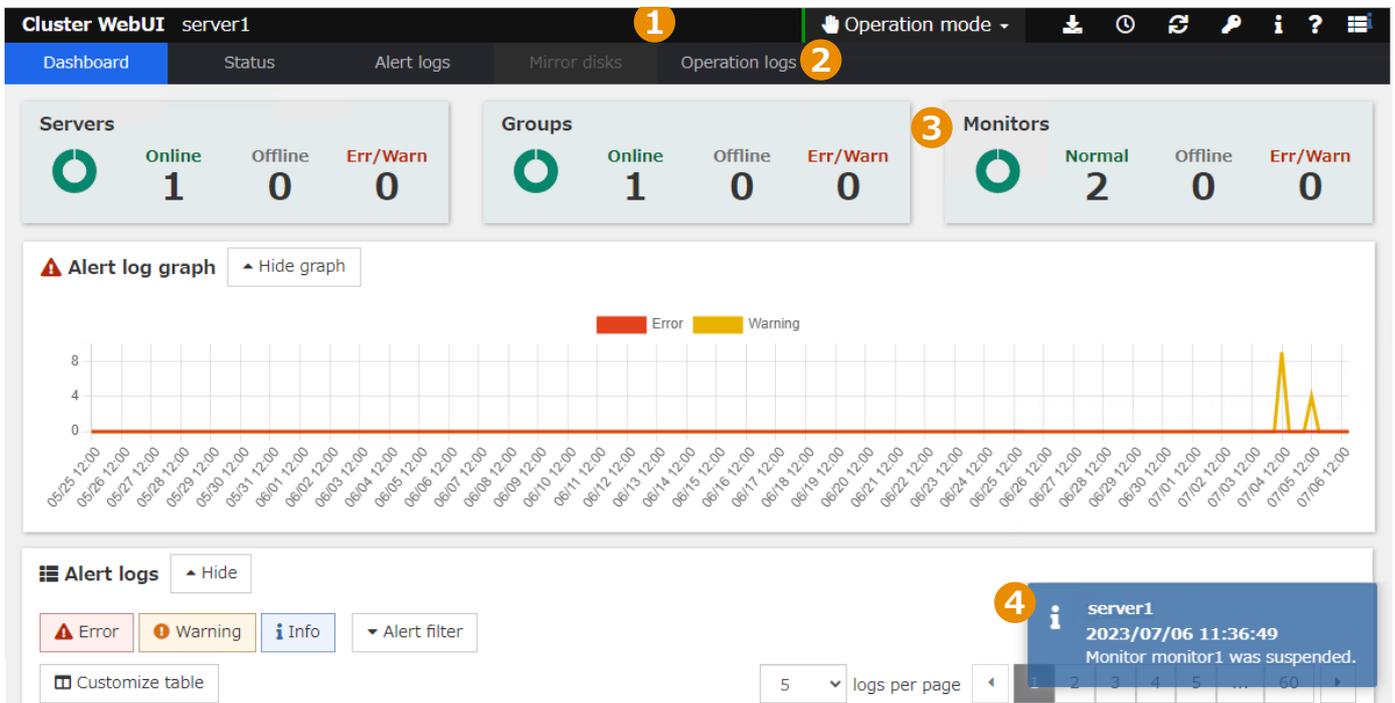
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General

Overview

Cluster WebUI provides functionality to monitor and manage the status of a cluster and its servers, groups, resources, and monitors.

The main sections of the Cluster WebUI application are shown in the image below.



1. Toolbar

The name of the cluster being managed is displayed on the left side of the toolbar.

The right side of the toolbar contains a menu for selecting the current user mode, as well as various action buttons.

For more details on the toolbar and its features, refer to [Toolbar](#).

2. Tabs

The different pages within the application are accessed by clicking on the appropriate tab. The currently selected tab is displayed in blue.

For more details on tabs and a short summary of each page, refer to [Tabs](#).

3. Main area

The contents of the currently selected tab are displayed in the main area.

4. Pop-up alert notification

New alert logs are displayed in the bottom right of the screen as they arrive.

A maximum of three alert logs will be displayed at one time. Any additional alert logs can be viewed from the alert log table on the Dashboard or Alert log pages.

Alert logs displayed as pop-up notifications can also be filtered by type. Refer to [Toolbar - Alert log filter](#) for more information.

General Toolbar

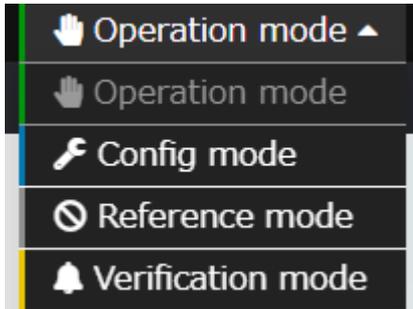


1. Cluster name

The name of the cluster being managed.

2. User mode

The current user mode is displayed. Clicking on the user mode will display a menu allowing you to change the current user mode.



Available user modes are as follows.

- **Operation mode**
Both status monitoring and operations such as starting/stopping servers and resources can be performed.
- **Config mode**
Editing, exporting and other actions for cluster configuration can be performed.
Refer to Config mode for more information.
- **Reference mode**
Status monitoring can be performed but operations such as starting/stopping servers and resources are not allowed.
- **Verification mode**
As in Operation mode, both status monitoring and operations can be performed. In addition, dummy failures can be performed to verify operation under error.

Note: Depending on cluster account permission settings, some modes may not be available or may require a login password.

3. Collect cluster logs

Specify and download log files.

Click the **Collect cluster logs** button to open the log collection dialog.

On the left side of the dialog, select a log collection pattern.

Click **Collect** to begin the log collection process.

Collect cluster logs ✕

Select servers and a log collection pattern

Pattern

Pattern 1 ▾

- ✓ Collect default logs
- ✓ Event log
- ✓ Windows error report
- ✓ User dump
- ✓ Diagnostics report
- ✓ Registry
- ✓ Script
- ✓ ESMPRO/AC, ESMPRO/UPSC log
 - HA log
 - Mirror Statistics
 - Cluster Statistics
- ✓ System Statistics

Servers ↻ Update server list

- All servers

- server1

Collect Close

Note: An error may occur with Internet Explorer 11 when downloading logs. Refer to Notes and Restrictions - Log collection, configuration export, and CSV download for more information.

4. Time info

Display information about the times of events such as when a server joined the cluster or when the last error occurred.

Click **Clear** to clear the time info data, and **Update** to retrieve the latest time info data from the server.

Time info ✕

Server Group Monitor

server1	
Last error detected	
monitor1	2021/05/24 13:42:03.857 (JST)
monitor2	2021/05/24 13:48:44.694 (JST)

↻ Update ✕ Clear Close

5. Refresh data

Retrieve the latest data from the server.

6. License information

Display cluster product license information.

7. Application information

Display Cluster WebUI version information.

8. Help

Display the Cluster WebUI online help.

9. Alert log filter

The alert log filter allows you to select the types of alert logs that will be displayed as pop-up notifications.

For example as in the following image if only 'Error' is selected, only 'Error' alert logs will be displayed as pop-up notifications ('Info' and 'Warning' logs will not be displayed).



General Tabs



1. **Dashboard**

The main page of Cluster WebUI showing an overview of the current status of servers, groups, and monitors, as well as information on recent alert logs.

Refer to Dashboard for more information.

2. **Status**

The current status of the groups, resources and monitors.

While in operation or verification mode, operations such as starting or stopping servers, groups, resources and monitors can be performed.

While in verification mode, dummy failures can be created for testing purposes.

Refer to Status for more information.

3. **Alert logs**

After specifying the number of logs to retrieve from the server (up to 10,000), logs are displayed in a table where they can be filtered and sorted.

Refer to Alert logs for more information.

4. **Mirror disks**

Not available to this product.

5. **Operation logs**

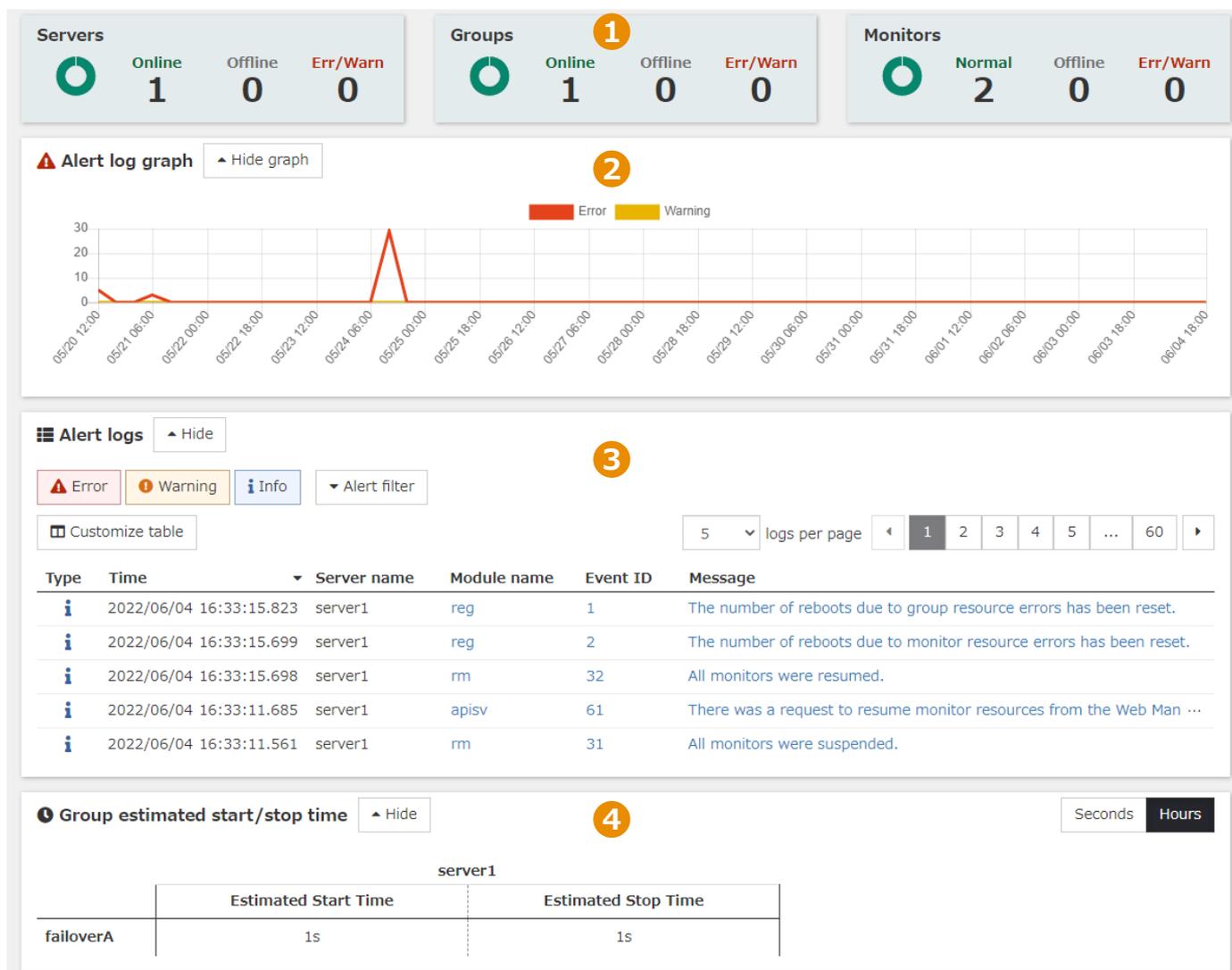
After specifying the number of logs to retrieve from the server (up to 10,000), logs are displayed in a table where they can be filtered and sorted.

Refer to Operation logs for more information.

To display the operation logs: In the Config mode, go to [Cluster Properties], open the [WebManager] tab, and then enable [Output Cluster WebUI Operation Log].

Dashboard Overview

The dashboard displays an overview of the current status of servers, groups, and monitors, as well as information on recent alert logs.



1. Summary boxes

Summary boxes display a summary of the status of servers, groups, and monitors belonging to the cluster.

For more details on the summary boxes, refer to Summary boxes.

2. Alert log graph

The alert log graph displays the number of error or warning alert logs over time.

For more details on the alert log graph, refer to Alert log graph.

3. Alert log table

The 300 most recent alert logs can be viewed in the alert log table. Logs can be filtered by type, time, server name, module name, event ID and message.

For more details on the alert log table, refer to Alert log table.

4. Group estimated start/stop time

The table displays the estimated start time and stop time of groups.

For more details on group estimated start/stop time, refer to Group estimated start/stop time.

Summary boxes

A summary of the status of servers, groups, and monitors belonging to the cluster is displayed in summary boxes on the dashboard.



1. **Type**

The type of item (servers, groups, or monitors) that the summary is displaying data for.

2. **Donut graph**

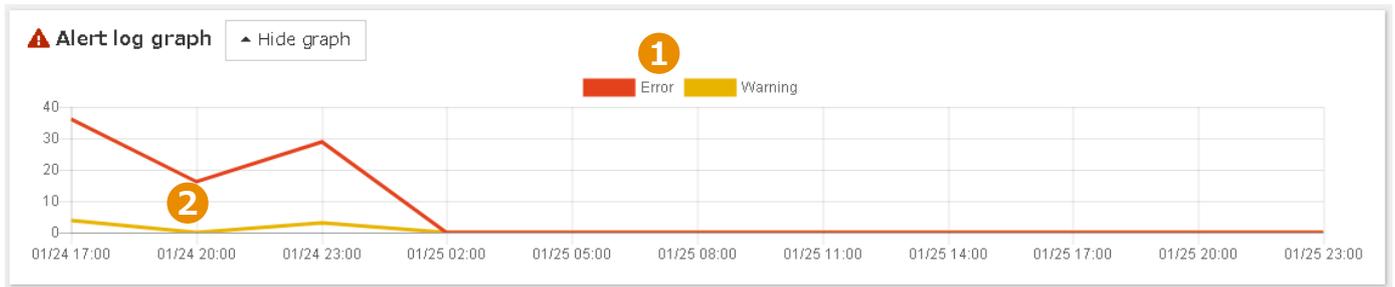
The number of servers, groups and monitors are displayed. The status is indicated as: Green (Normal), Gray (Stopped) or Red (Error/Warning).

3. **Count**

The number of servers, groups and monitors are displayed according to the current status of each: Green (Normal), Gray (Stopped) or Red (Error/Warning).

Alert log graph

The alert log graph shows the number of error or warning logs received over time. The graph is constructed from the most recent 300 log messages (of any type).



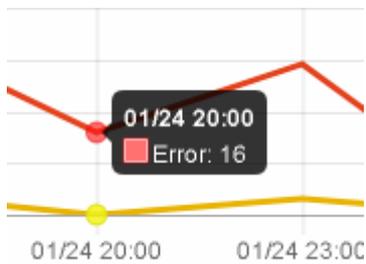
1. Alert log type select

Click on **Error** or **Warning** to show or hide that type of alert log on the graph.

2. Graph line

Highlight a point on the graph to display its value.

Click on a point to display the related logs in the Alert log table.



Alert log table

Alert logs are displayed in table format and can be filtered by type, time, server name, module name, event ID and message.

The alert log table on the Dashboard page has the same functionality as the alert log table on the Alert logs page.

The Dashboard table shows the 300 most recent logs, whereas the Alert logs page table allows you to specify the number of logs to retrieve from the server.

Type	Time	Server name	Module name	Event ID	Message
	2023/07/19 16:23:52.086	server1	rm	25	Recovery will not be executed since the recovery target group...
	2023/07/19 16:23:52.076	server1	rm	9	Detected an error in monitoring monitor1. (5 : Ping was failed ...
	2023/07/19 16:23:22.854	server1	rm	1	Monitoring monitor1 has started.
	2023/07/19 16:23:22.843	server1	rm	1	Monitoring userw has started.
	2023/07/19 16:23:22.843	server1	lcns	1	The number of license is 1. (Product name:CLUSTERPRO X Sin...

1. Filter

For information on filtering the alert log table, refer to Filter.

2. Customize table

For information on customizing the alert log table, refer to Customize table.

3. Alert logs

Details of alert log entries are displayed.

Selecting a link of a module name or event ID displays its corresponding location in the messages.

Selecting a message displays the details of the log. For information on displaying a log message, refer to Alert logs - Display alert.

4. Obtain logs for investigation

Download log files for investigation which were collected at the dates and times of event occurrences.

The log files are collected when errors occur in group resources, monitor resources, and forced stop resources.

Group estimated start/stop time

View the estimated start time and stop time of groups.

failoverA	Estimated Start Time	Estimated Stop Time
	1s	1s

1. Seconds / Hours

The estimated start/stop time of groups can be displayed in seconds or hours.

2. Server name

View the hostname of the server.

3. Group name

View the group name.

4. Group estimated start/stop time table

The estimated start time and stop time of groups are displayed.

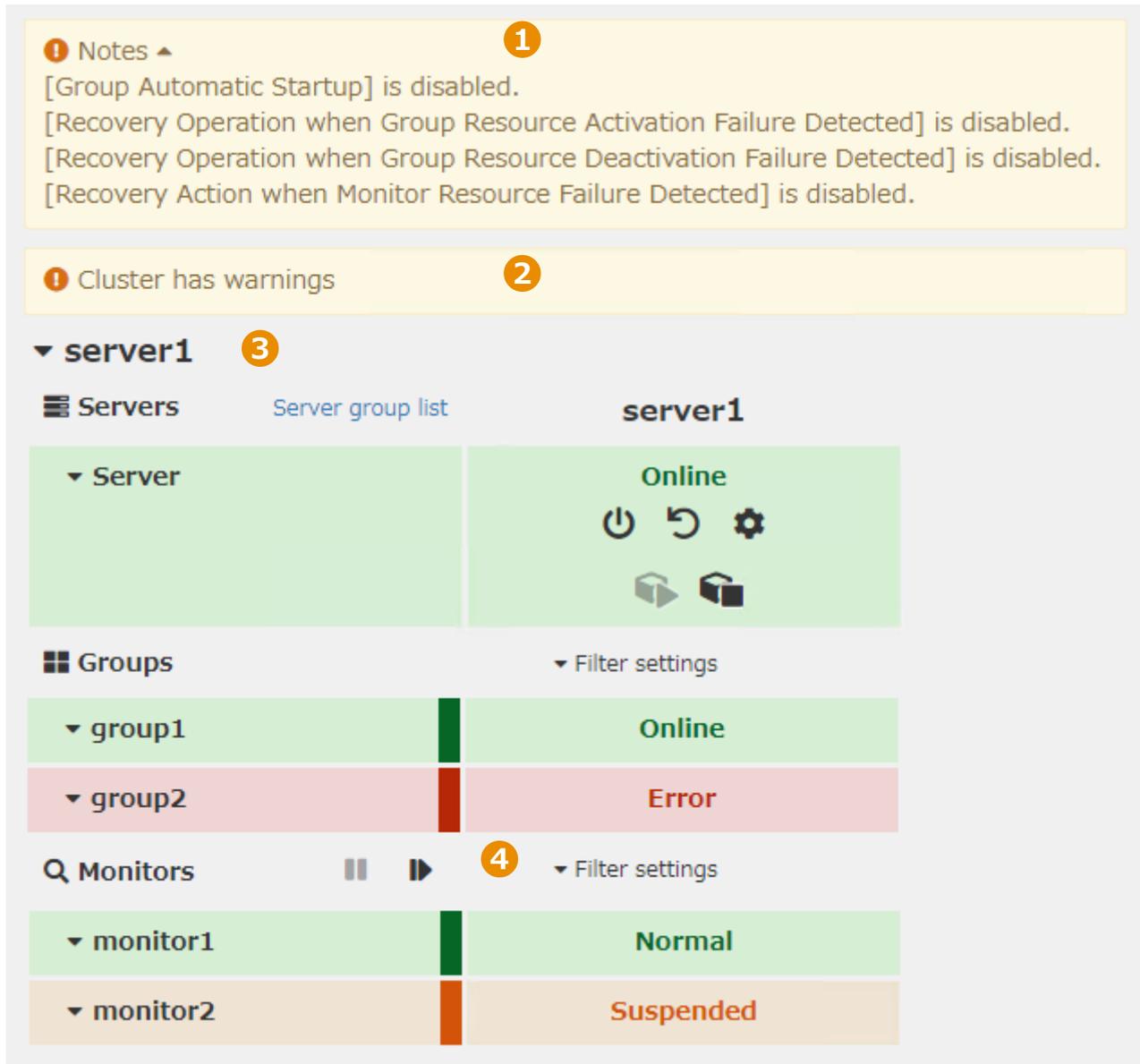
If a group has never been started or stopped, the estimated start/stop time will display a hyphen.

Overview

The status page displays the current status of the cluster including servers, groups, resources and monitors.

While in operation or verification mode, operations such as starting or stopping servers, groups, resources and monitors can be performed.

While in verification mode, dummy failures can be created for testing purposes.



1. Notes on cluster

Displays notes (only if any) on the cluster.

2. Cluster status

The current overall status of the cluster.

3. Cluster name

The name of the cluster. Clicking on the cluster name will display a list of actions that can be performed on the cluster such as rebooting it or viewing its properties.

For more information on cluster actions, refer to Cluster.

4. Status table

The status table displays the current status of servers, groups, and monitors, and allows you to perform actions on them.

The number of servers displayed on screen is adjusted automatically based on the size of the

browser window.

For more information on server status and actions, refer to Servers.

For more information on group status and actions, refer to Groups.

For more information on monitor status and actions, refer to Monitors.

Cluster



1. Cluster name

Click on the cluster name to hide or show the cluster actions.

2. Cluster actions

Shutdown cluster

Shut down a server.

Reboot cluster

Reboot a server.

Suspend cluster

Suspend the cluster service.

Resume cluster

Resume the cluster service.

Start cluster

Start the cluster service.

Stop cluster

Stop the cluster service.

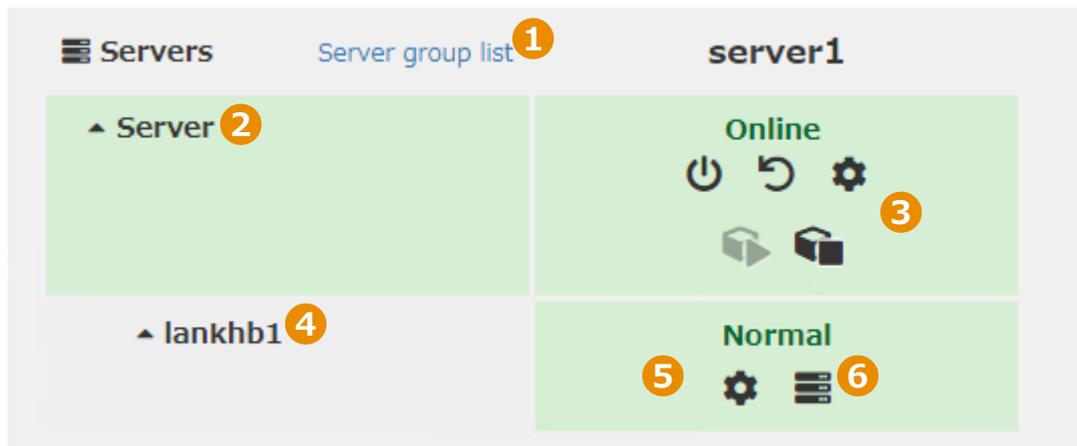
Restart WebManager service

Restart WebManager service.

Cluster properties

View cluster's properties.

Servers



1. Server group list

Click **Server group list** to display a list of server groups.

2. Server

Click **Server** to show or hide server actions and resources.

3. Server actions

Shutdown server

Shutdown the server.

Reboot server

Reboot the server.

Server properties

View the server's properties.

Start server service

Start the server service.

Stop server service

Stop the server service.

4. Resource name

Click **Resource name** to show or hide resource properties and resource status.

5. Resource properties

View the properties of the heartbeat resource/NP resolution resource.

6. Resource status

View the heartbeat resource/NP resolution resource's status.

Status Groups

The screenshot shows a web interface for managing groups. At the top, there is a 'Filter settings' section (1) with a dropdown menu for 'Type' set to 'Script x' and a multi-select box for 'Resource' containing 'resource1 x' and 'resource2 x'. Below this is a table of groups and resources. The first row is for 'group1' (2), which is 'Online' (3) and has a gear icon for properties. The second row is for 'resource1' (4), which is 'Online' (5) and has a gear icon. The third row is for 'resource2', which is 'Online'. A vertical green bar separates the group names from the status and actions.

1. Filter settings

Click here to show or hide the filter section (types and resources).
Selecting the items allows you to filter the group resource display.

2. Group

Click the group name to show or hide group actions and group resources.

Group properties

View the group's properties.

3. Group actions

Stop group

Stop the group.

Start group

Start the group.

Move group

Not available to this product.

4. Group resource

Click the name of the group resource to show or hide group resource actions.

Group resource properties

View the group resource's properties.

5. Group resource actions

Stop group resource

Stop the group resource.

Start group resource

Start the group resource.

Monitors

The screenshot shows the 'Monitors' interface. At the top, there is a search bar with 'Monitors' and a 'Filter settings' button. Below this are two dropdown menus: 'Type' set to 'IP Monitor x' and 'Resource' set to 'monitor1 x' and 'monitor2 x'. The main area displays two monitor entries, 'monitor1' and 'monitor2', each with a status of 'Normal'. Each entry has a set of action icons: a play button, a pause button, a warning triangle, a crossed-out warning triangle, and a gear icon. Numbered callouts (1-4) point to specific elements: 1 points to the 'Filter settings' button, 2 points to the 'Filter settings' dropdown arrow, 3 points to the monitor name, and 4 points to the status 'Normal'.

1. All monitor actions

|| Suspend monitor

Suspend all monitors.

▶ Resume monitor

Resume all monitors.

⚠ Disable all dummy failures (Verification mode only)

Disable dummy failures for all monitors.

2. Filter settings

Click here to show or hide the filter section (types and resources).
Selecting the items allows you to filter the monitor resource display.

3. Monitor

Click the name of the monitor to show or hide monitor actions.

|| Suspend monitor

Suspend the monitor.

▶ Resume monitor

Resume the monitor.

⚠ Enable dummy failure (Verification mode only)

Enable dummy failures for the monitor.

⚠ Disable dummy failure (Verification mode only)

Disable dummy failures for the monitor.

⚙ Monitor properties

View the monitor's properties.

4. Monitor actions

|| Suspend monitor

Suspend the monitor.

▶ Resume monitor

Resume the monitor.

⚠ Enable dummy failure (Verification mode only)

Enable a dummy failure on the monitor.

 **Disable dummy failure (Verification mode only)**

Disable a dummy failure on the monitor.

Overview

Alert logs are displayed in table format and can be filtered by type, time, server name, module name, event ID and message.

Alert logs must first be retrieved from the server by entering the number of logs to retrieve and then clicking Retrieve logs.

Number of alert logs to retrieve Retrieve logs

For example, entering a value of 1000 will retrieve the most recent 1,000 alert logs from the server. The maximum number of alert logs that can be retrieved is 10,000.

After the alert logs have been retrieved from the server, the alert log table will be displayed.

Alert logs

Error
Warning
Info
Alert filter
1

Customize table
2

5 logs per page

1
2
3
4
5
...
60

Type	Time	Server name	Module name	Event ID	Message
i	2023/07/19 16:23:52.086	server1	rm	25	Recovery will not be executed since the recovery target group...
a	2023/07/19 16:23:52.076	server1	rm	9	Detected an error in monitoring monitor1. (5 : Ping was failed ...
i	2023/07/19 16:23:22.854	server1	rm	1	Monitoring monitor1 has started.
i	2023/07/19 16:23:22.843	server1	rm	1	Monitoring userw has started.
i	2023/07/19 16:23:22.843	server1	lcns	1	The number of license is 1. (Product name:CLUSTERPRO X Sin...

1. Filter

The filter section allows you to filter logs displayed in the table by type, time, server name, module name, event ID and message.

For more information on filtering the alert log table, refer to Filter.

2. Customize table

Customize table allows you to hide or show alert log table columns.

For more information on customizing the alert log table, refer to Customize table.

3. Alert logs

Selecting a module name or event ID allows you to move to its corresponding location in the messages.

Selecting a message allows you to display the details of the log. For more information on displaying a log message, refer to Alert logs - Display alert.

4. Obtain logs for investigation

Download log files for investigation which were collected at the dates and times of event occurrences.

The log files are collected when errors occur in group resources, monitor resources, and forced stop resources.

Filter

The filter section allows you to filter logs displayed in the table by type, time, server name, module name, event ID and message.

The screenshot shows a filter interface for alert logs. At the top, there are three buttons for log types: 'Error' (red triangle icon), 'Warning' (orange circle icon), and 'Info' (blue circle icon). To the right of these is a button labeled 'Alert filter' with a downward arrow icon. Below these buttons are two date input boxes separated by a tilde (~) symbol. Below the date boxes are four input fields: 'Server name', 'Module name', 'Event ID', and 'Message'. Each of these seven elements (the three log type buttons, the 'Alert filter' button, the two date boxes, and the four text input fields) has a numbered orange circle callout (1 through 7) pointing to it.

1. Log type filter

Click on a log type (Error, Warning, or Info) to show or hide alert logs of that type.

2. Alert filter

Click **Alert filter** to show or hide the alert filter section (Time filter, Server name filter, Module name filter, Event ID filter, Message filter).

3. Time filter

Click in the first box to set a start date, and in the second box to set an end date.

Only alert logs between these two dates will be displayed.

If only a start date is set, all logs from the start date to the current date will be displayed.

If only an end date is set, all logs from the earliest existing log to the end date will be displayed.

4. Server name filter

Uses the input to perform a partial-match search of server names.

5. Module name filter

Uses the input to perform a partial-match search of module names.

6. Event ID filter

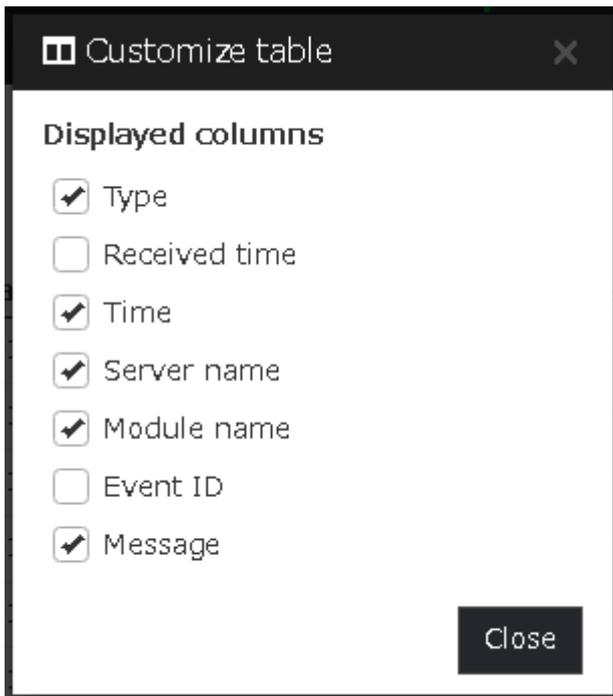
Uses the input to perform a partial-match search of event IDs.

7. Message filter

Uses the input to perform a partial-match search of messages.

Customize table

The Customize table feature allows you to hide or show alert log table columns.

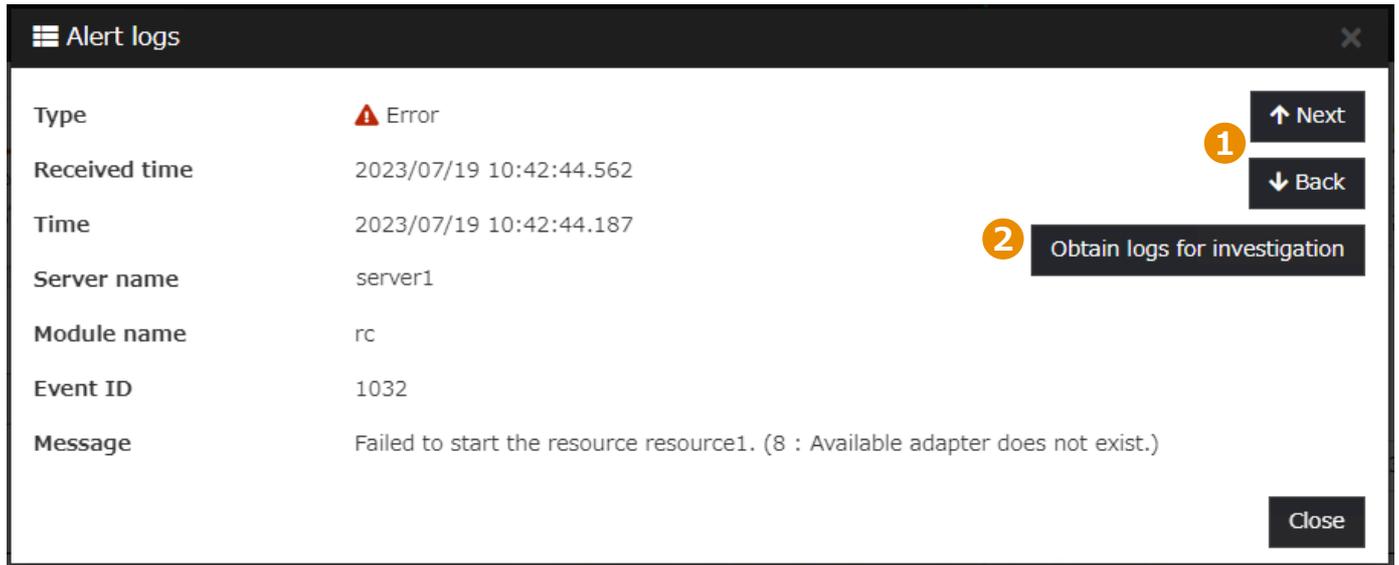


Select or deselect columns to show or hide them.

Customize table settings are saved and will be restored the next time the Alert logs page is opened.

Alert logs - Display alert

Clicking on the Message of a log in the Alert logs will open a dialog displaying the log's information and full message text.



The screenshot shows a dialog titled "Alert logs" with a close button in the top right corner. The dialog displays the following information:

Type	⚠ Error
Received time	2023/07/19 10:42:44.562
Time	2023/07/19 10:42:44.187
Server name	server1
Module name	rc
Event ID	1032
Message	Failed to start the resource resource1. (8 : Available adapter does not exist.)

Navigation and action buttons are located on the right side of the dialog:

- 1. **Next** button (up arrow icon)
- 1. **Back** button (down arrow icon)
- 2. **Obtain logs for investigation** button
- Close** button (bottom right)

1. Next/Back buttons

Click the **Next** button to view the next log in the alert log table, and the **Back** button to view the previous log.

The Up and Down arrow keys on the keyboard can also be used to cycle through alert logs.

2. Obtain logs for investigation

Download log files for investigation which were collected at the dates and times of event occurrences.

The log files are collected when errors occur in group resources, monitor resources, and forced stop resources.

Operation logs

Overview

Operation logs are displayed in table format and can be filtered by Date and time, operation, IP address, user name, status, error code and target.

Operation logs must first be retrieved from the server by entering the number of logs to retrieve and then clicking Retrieve logs.

Number of operation logs

For example, entering a value of 1000 will retrieve the most recent 1,000 operation logs from the server.

The maximum number of operation logs that can be retrieved is 10,000.

After the operation logs have been retrieved from the server, the operation log table will be displayed.

Operation logs

Filter settings **1**

Customize table **2**

5 logs per page | 1 2 3 4 5 ... 60

Date and time	Operation	IP address	Username	Status	Error code	Processing time	Target
2022/10/05 16:39:41.091	Get configuration	10.0.0.1	cluster	200	0	0	
2022/10/05 16:36:08.737	Cluster properties	10.0.0.1	cluster	200	0	219	
2022/10/05 16:36:08.222	Get configuration	10.0.0.1	cluster	200	0	0	
2022/10/05 16:23:45.075	Download cluster Logs	10.0.0.1	cluster	200	0	0	
2022/10/05 16:23:24.997	Collect cluster Logs	10.0.0.1	cluster	200	0	219	server1

1. Filter

The filter section allows you to filter logs displayed in the table by time, operation, IP address, user name, status, error code and target.

For more information on filtering the operation log table, refer to Filter.

2. Customize table

Customize table allows you to hide or show operation log table columns.

For more information on customizing the operation log table, refer to Customize table.

Filter

The filter section allows you to filter logs displayed in the table by time, operation, IP address, user name, status, error code and target.

The image shows a filter settings interface. At the top left is a button labeled 'Filter settings' with a small upward-pointing triangle, marked with a circled '1'. Below it are two input boxes for 'Date and time' separated by a tilde '~', marked with a circled '2'. To the right is an 'Operation' input box marked with a circled '3'. Below these are five more input boxes: 'IP address' (marked with a circled '4'), 'Username' (marked with a circled '5'), 'Status' (marked with a circled '6'), 'Error code' (marked with a circled '7'), and 'Target' (marked with a circled '8').

1. Filter settings

Click **Filter settings** to show or hide the filter section (Date and time filter, Operation filter, IP address filter, User name filter, Status filter, Error code filter, Target filter).

2. Date and time filter

Click in the first box to set a start date, and in the second box to set an end date.

Only operation logs between these two dates will be displayed.

If only a start date is set, all logs from the start date to the current date will be displayed.

If only an end date is set, all logs from the earliest existing log to the end date will be displayed.

3. Operation filter

Uses the input to perform a partial-match search of operations.

4. IP address filter

Uses the input to perform a partial-match search of IP addresses.

5. User name filter

Uses the input to perform a partial-match search of user names.

6. Status filter

Uses the input to perform a partial-match search of statuses.

7. Error code filter

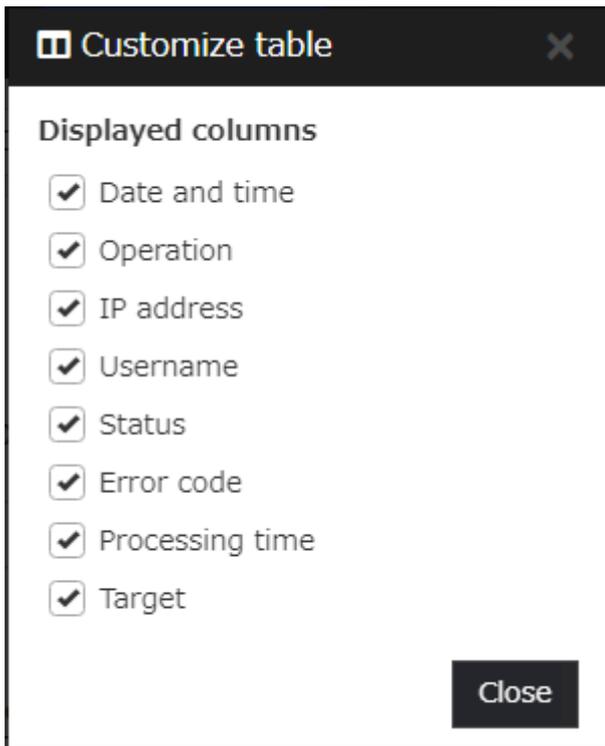
Uses the input to perform a partial-match search of error codes.

8. Target filter

Uses the input to perform a partial-match search of targets.

Customize table

The Customize table feature allows you to hide or show operation log table columns.

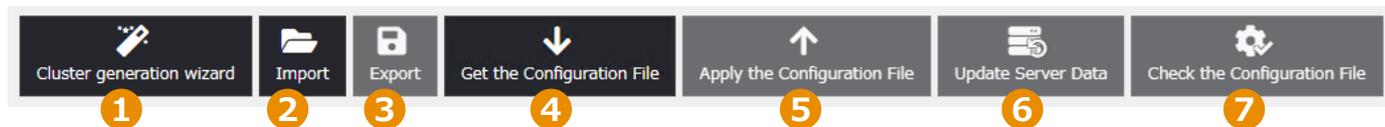


Select or deselect columns to show or hide them.

Customize table settings are saved and will be restored the next time the Operation logs page is opened.

Overview

In Config Mode, cluster configurations can be edited, imported, and exported.



1. Cluster generation wizard

New cluster configurations can be created using the Cluster generation wizard.

2. Import

Cluster configuration files can be imported from a local folder.

Cluster configurations backed up from previous versions or the `clpcfctrl` command must be compressed into a zip file before being imported.

Create the zip file so that when unzipped, the `clp.conf` file and `scripts` directory are created.

3. Export

Cluster configuration files can be exported to a local folder.

Exported cluster configurations must be decompressed before specifying them with the `-x` option of the `clpcfctrl` command.

Note: When using Internet Explorer 11, an error may occur when downloading configuration files.

Refer to Notes and Restrictions - Log collection, configuration export, and CSV download for more information.

4. Get the Configuration File

Cluster configurations can be retrieved from servers

5. Apply the Configuration File

Edited cluster configurations can be applied to servers.

6. Update Server Data

IP and device information of a server can be updated.

7. Check the Configuration File

Edited cluster configuration information can be checked before applying or exporting it.

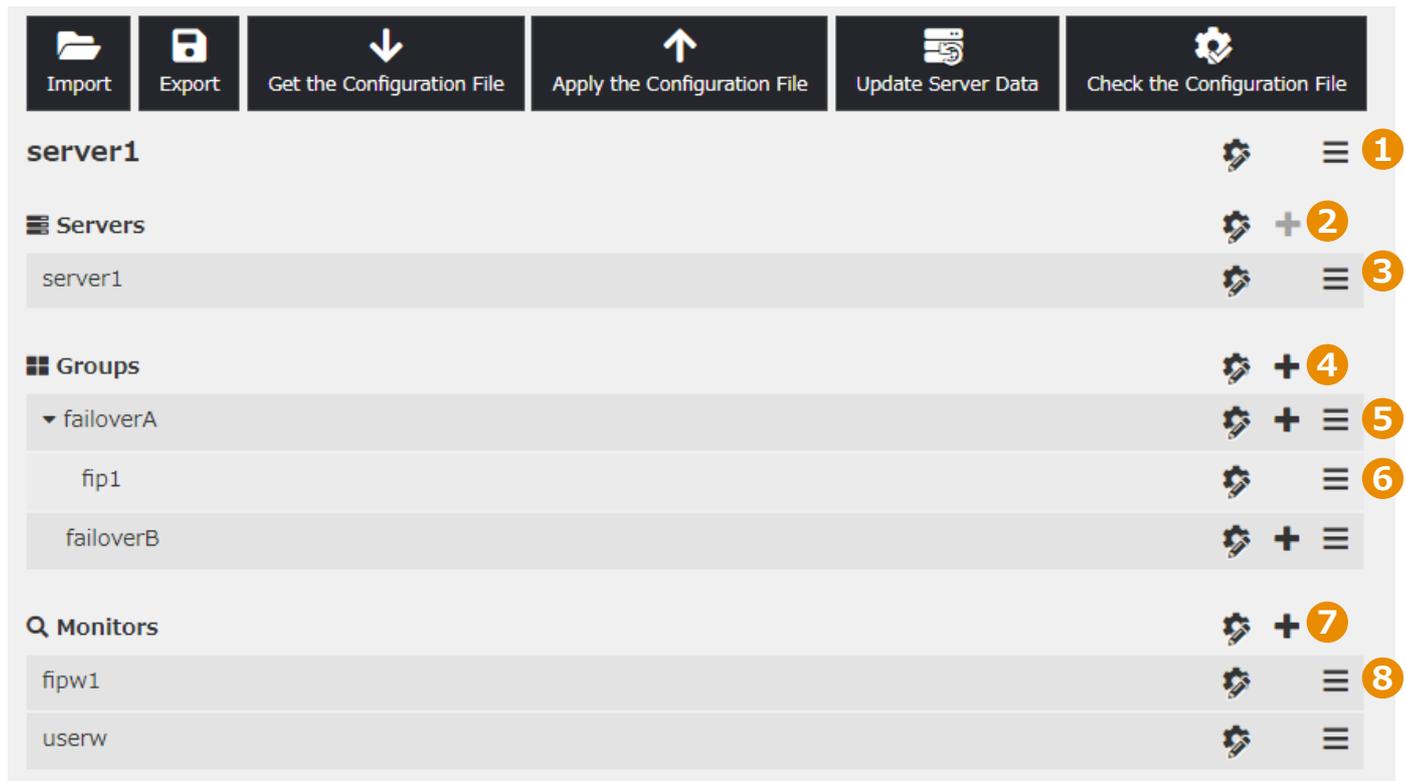
Note: If pop-ups are blocked in your web browser settings, the cluster configuration information check result cannot be displayed.

Refer to Notes and Restrictions - About displaying the cluster configuration information check result for more information.

Config mode

Edit area

Cluster configurations can be edited in the Edit area.



1. Cluster

Edit properties

Cluster properties can be edited.

Others

Clicking here displays a menu.

Rename the cluster

Cluster names can be changed.

Remove the cluster

Clusters can be removed.

2. Servers

Edit properties

Cluster properties common to all servers can be edited.

Add

Not available to this product.

3. Server

Edit property

Server properties can be edited.

Others

Clicking here displays a menu.

Rename the server

Not available to this product.

Remove the server

Not available to this product.

4. Groups

Edit properties

Properties common to all groups can be edited.

Add

Groups can be added.

5. Group

Edit properties

Group properties can be added.

Add

Group resources can be added.

Others

Clicking here displays a menu.

Rename the group

Group names can be changed.

Copy the group

Groups can be copied.

Remove the group

Groups can be removed.

6. Group resource

Edit properties

Group resource properties can be edited.

Others

Clicking here displays a menu.

Rename the group resource

Group resource names can be changed.

Copy the group resource

Group resources can be copied.

They cannot be copied to other groups.

Move the group resource

Group resources can be moved from group to group.

Remove the group resource

Group resources can be removed.

7. Monitors

Edit properties

Monitor properties can be edited.

Add

Monitor resources can be added.

8. Monitor resource

Edit properties

Monitor resource properties can be edited.

Others

Clicking here displays a menu.

Rename the monitor resource

Monitor resource names can be changed.

Copy the monitor resource

Monitor resources can be copied.

Remove the monitor resource

Monitor resources can be removed.

Notes and Restrictions

1. **Displaying the latest information**

(1)The information displayed in Cluster WebUI does not necessarily represent the latest status.
If you want to get the latest information, click the Refresh Data button.

(2)If issues such as server shutdown occur while Cluster WebUI is retrieving information, retrieval may fail and objects may partially be displayed incorrectly.

Wait for the next automatic update or click the Refresh Data button to reacquire the latest information.

(3)If you went to [Cluster Properties] - the [WebManager] tab - the [Tuning] button - [WebManager Tuning Properties] dialog box, and then changed the settings of [Screen Data Refresh Interval] and [Use Time Information Display Function]: After applying the settings, restart Cluster WebUI.

2. **Simultaneous collection of logs**

Collecting of logs cannot be executed from two or more Cluster WebUI clients simultaneously.

3. **Log collection, configuration export, and CSV download**

When using Internet Explorer 11, an error may occur when cluster log collection, configuration export, or CSV download is performed.

In such cases, enable the following setting in Internet Explorer's Internet Options:

Open [Security] tab - [Internet] - [Custom level] - [Downloads] - [File Download] and select [Enable].

4. **About simultaneous execution of checking the configuration file**

Checking the configuration file cannot be executed from two or more Cluster WebUI clients simultaneously.

5. **About displaying the cluster configuration information check result**

Configure your web browser to allow pop-ups from the address of the server connected to Cluster WebUI.

6. **About displaying alert-log messages**

A small size of browser display may prevent the entire message list from being displayed.

The Compatibility View feature of Internet Explorer is not supported.